



PELLET FLAME

Mailing Address:

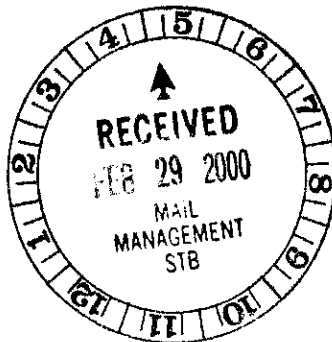
Box 2929
Prince George, B.C.
Canada V2N 4T7

Phone: (250) 963-7220
Fax: (250) 963-7909
Toll Free: 1-800-457-0430

Site Address:

12080 Willow Cale
Forest Road
Prince George, B.C.
Canada

February 23, 2000



ENTERED
Office of the Secretary
FEB 29 2000
Part of
Public Record

Mr. Vernon A. Williams, Secretary
Surface Transportation Board
Office of the Secretary
Case Control Unit
Attn: STB Ex Parte No. 582
1925 K Street, N.W.
Washington, D.C. 20423-0001

Dear Sir:

Pellet Flame is a wood pellet manufacturing company that is a major user of rail service in the U.S. and Canada. The purpose of this letter is to comment on the issues to be discussed on March 8th, 2000 in Ex Parte 582.

We encourage the Surface Transportation Board to focus on whether the proposed CN-BNSF combination is good for shippers, not on potential downstream effects. The CN-BNSF combination should be judged on its merits and if other carriers propose mergers, then these cases ought to be evaluated on their merits.

The timing of the proposed CN-BNSF combination is not the central issue for our company. Our concern is service. Recent mergers have failed on service, not because of timing. Accordingly, the Surface Transportation Board should focus on ensuring that CN-BNSF combination, and any other future mergers, will deliver service.

The Surface Transportation Board has a comprehensive process to evaluate railroad transactions and protect the public interest. It should fairly evaluate the CN-BNSF combination according to that process. Do not let other railroads use the Surface Transportation Board process to protect themselves and not shippers.

Sincerely,

Paige Anderson
General Manager

"Converting Wood Waste Into Warmth"